



Integrity Commission of Jamaica

Twitter Social Media Policy

1. General

The Integrity Commission's **@integrityja** Twitter Account is managed by the Commission's Communications and Public Education functions.

2. Limitations on Information that we will Tweet

The Integrity Commission and its officers are prohibited by law from publicly disclosing certain matters that are related to the Commission's operations. Consequently, should you wish to follow us, we will be limited in what we can say to you via this medium.

3. What we will Tweet

We will seek to educate and inform you about the Commission, its mandates, its enforcement powers, its work and its anti-corruption initiatives. We will also tweet or retweet on matters that are germane to the Commission's functions, inclusive of news, developments, standards and best practices in anti-corruption, good governance and integrity.

4. Response to Tweets

As a matter of policy, we will not respond to individual Tweets. Should you wish to seek information, file a report, make a complaint, or contact the Commission, please see below on how you can do this quickly and effectively.

5. Following

We will not automatically 'follow back' new followers. Being followed does not in any way mean that we endorse the holder of the account.

6. Disclaimer

Our Tweets/Retweets which contain third-party information are for information sharing and/or educational purposes. They are in no way meant to convey or infer our endorsement of or agreement with any information that is contained in the Tweet/Retweet, nor will it mean that we endorse the account holder of the Tweet that has been retweeted.

7. Monitoring

The Commission's Twitter Account is generally managed and monitored during office hours on workdays. We may, however, occasionally tweet outside of normal office hours.

8. Lack of Access to Twitter Service

Twitter may occasionally be unavailable. The Commission does not accept responsibility for any lack of service or access that may result during the platform's downtime.

9. Reporting Allegations or Making Complaints of Irregularity, Impropriety or Corruption

The Commission's Information and Complaints Division is vested with the responsibility, under law, to receive and record any complaint, information or notification regarding allegations of corruption, impropriety or irregularity, or any allegation in respect of non-compliance with any of the provisions of the Integrity Commission Act. Members of the public are encouraged to tell us what you know. Your information is required by law to be treated by us in a secret and confidential manner.

Please click on this link to read our Complaints Policy:

<https://integrity.gov.jm/complaints-policy>

To make a complaint or to file a report with the Commission, please click on this link:

<https://integrity.gov.jm/report-impropriety>

10. Commission's Website

To contact the Commission, to learn more about it, or to peruse a host of associated resources, please visit the Commission's website at:

<https://integrity.gov.jm>