

# **Integrity Commission of Jamaica**

# Social Media Policy (Twitter, Instagram, Facebook)

#### 1. General

The Integrity Commission's social media accounts are managed by the Commission's Communications and Public Education functions.

#### 2. Limitations on Information that we will Post

The Integrity Commission and its officers are prohibited by law from publicly disclosing certain matters that are related to the Commission's operations. Consequently, should you wish to follow us, we will be limited in what we can say to you via these media.

# 3. What we will Post

Our goal is to educate and inform you about the Commission, including its mandates, enforcement powers, and anti-corruption initiatives. We will also use our social media to share relevant updates on the Commission's activities, including news, developments, standards, and best practices in anti-corruption, good governance, and integrity.

# 4. Who we will Tag

When appropriate, the Integrity Commission may tag other official accounts, or relevant organizations in our posts to enhance visibility and engagement. This may include tags for government agencies, anti-corruption bodies, and news entities.

## 5. Response to Comments

As a matter of policy, we will not respond to individual comments. Should you wish to seek information, file a report, make a complaint, or contact the Commission, please see below on how you can do this quickly and effectively.

#### 5. Following

We will not automatically 'follow back' new followers. Being followed by the Integrity Commission does not in any way mean that we endorse the holder of the account.

#### 6. Disclaimer

Our posts which contain third-party information are for information sharing and/or educational purposes only. They are in no way meant to convey or infer our endorsement of or agreement with any information that is contained in the post, nor will it mean that we endorse the account holder of the post that has been shared.

#### 7. Monitoring

The Commission's accounts are generally managed and monitored during office hours on workdays. We may, however, occasionally post outside of normal office hours.

#### 8. Lack of Access to Social Media Service

Our social media may occasionally be unavailable. The Commission does not accept responsibility for any lack of service or access that may result during the platforms' downtime.

# 9. Reporting Allegations or Making Complaints of Irregularity, Impropriety or Corruption

The Commission's Information and Complaints Division is vested with the responsibility, under law, to receive and record any complaint, information or notification regarding allegations of corruption, impropriety or irregularity, or any allegation in respect of non-compliance with any of the provisions of the Integrity Commission Act. Members of the public are encouraged to tell us what they know. Your information is required by law to be treated by us in a secret and confidential manner.

Please click on this link to read our Complaints Policy: https://integrity.gov.jm/complaints-policy

To make a complaint or to file a report with the Commission, please click on this link: <a href="https://integrity.gov.jm/report-corruption-or-impropriety">https://integrity.gov.jm/report-corruption-or-impropriety</a>

#### 10. Commission's Website

To contact the Commission, to learn more about it, or to peruse a host of associated resources, please visit the Commission's website at:

https://integrity.gov.jm

The Commission reserves the right not to allow its Social Media Platforms to be used or tagged to publish or disseminate defamatory or offensive posts.